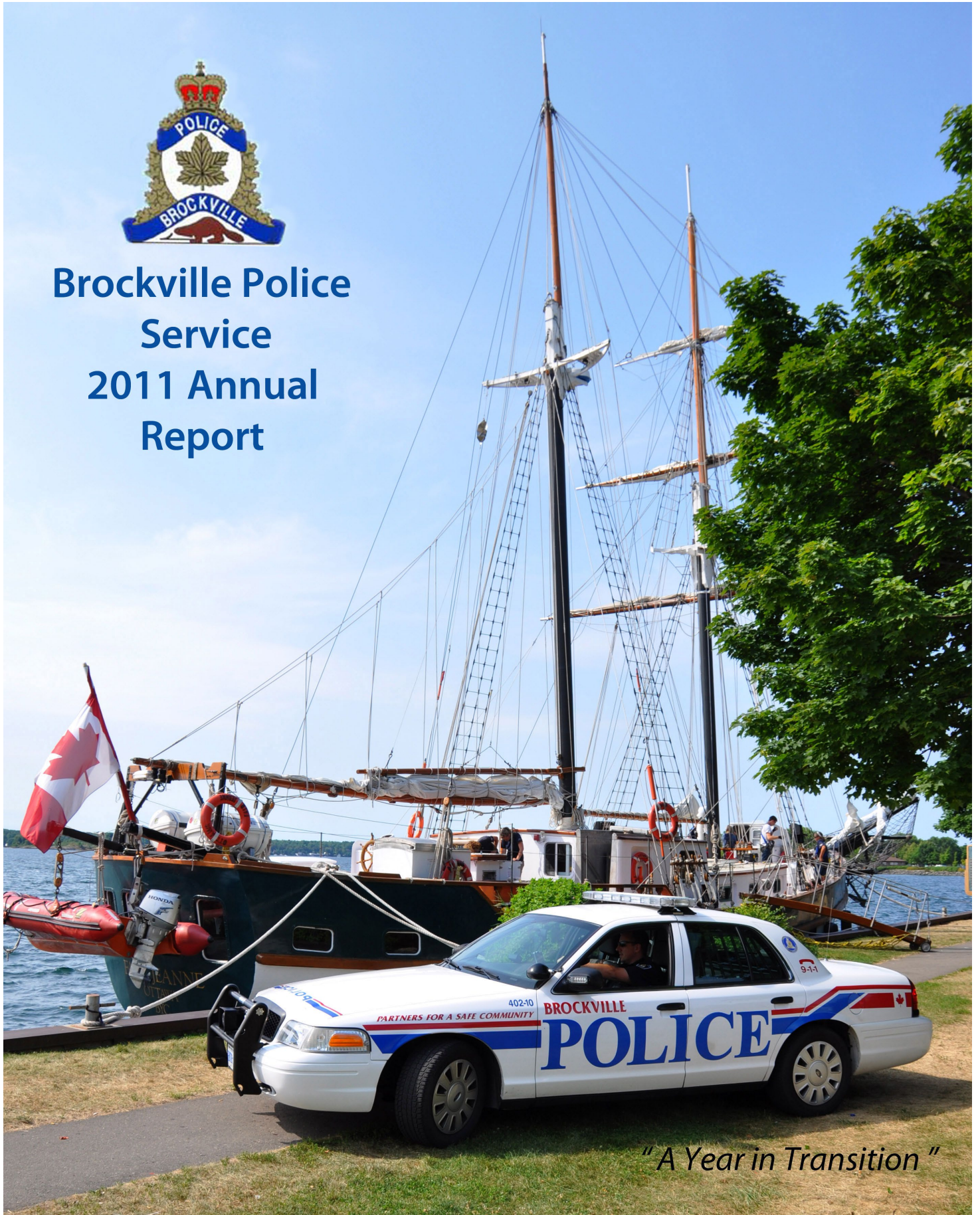




# Brockville Police Service 2011 Annual Report



*"A Year in Transition"*



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## Messages from

**John S. Gardiner**  
Chief of Police



It is with great pleasure that I invite you to review the 2011 Brockville Police Service Annual Report. The Brockville Police Service has a long and proud history and I invite you to review this report and learn more about the services that we provide.

This report is entitled, **“A Year in Transition”**. There was a change of command in 2011 when Chief Adrian Geraghty retired on May 31<sup>st</sup> and I began my appointment as Chief of Police on June 1<sup>st</sup>, 2011. I would like to dedicate this year’s annual report to **Chief Adrian Geraghty (RTD)**. He was a community builder and a proud member of the Brockville Police Service for over thirty-seven (37) years. He remains a cornerstone of this community and we all wish Chief Geraghty well in his retirement.



I am truly honoured to lead the men and women of the Brockville Police Service in our 179<sup>th</sup> year of Service to the community. Our members continue to provide outstanding service through the use of our Administrative, Court and Patrol Services, Canine, Dispatch, Community Safety and Criminal Investigation. Some of these sections have been highlighted in the report and I hope you enjoy reading about “your police service”.

I recognize that the transition to a new Chief of Police has its own set of challenges and I thank the men and women, both sworn and civilian for their welcome and their acceptance of new ideas and concepts as we always strive to move forward and improve service to our community.

There have been some changes over the past year in both operational and administrative functions and processes. Some of these have been challenging, but all have been successful and worthwhile. The business of policing is always changing and to meet that change, the Brockville Police must be ever ready to adjust their course, to meet the needs of our community.

In the fall of 2011, two members of the Brockville Police Service, **Inspector Scott Fraser** and **Sergeant Surinder Gill** were each awarded the Exemplary Service Medal, by the Governor General of Canada, The Right Honourable, Mr. David Johnson. This award was presented to mark twenty (20) years of exemplary service. On behalf of the entire Police Service, I offer my heartiest congratulations to both of these officers.

I would like to thank the Police Service Board for their trust in me to lead this fine organization. Brockville is a proud and historic city and I feel very fortunate to have been selected as Chief of Police. I am committed to ensuring the delivery of exemplary policing services and continuing to earn the trust of our community.

John S. Gardiner U.E.  
Chief of Police



**Mayor David Henderson**  
**Chair, Brockville Police Services Board**



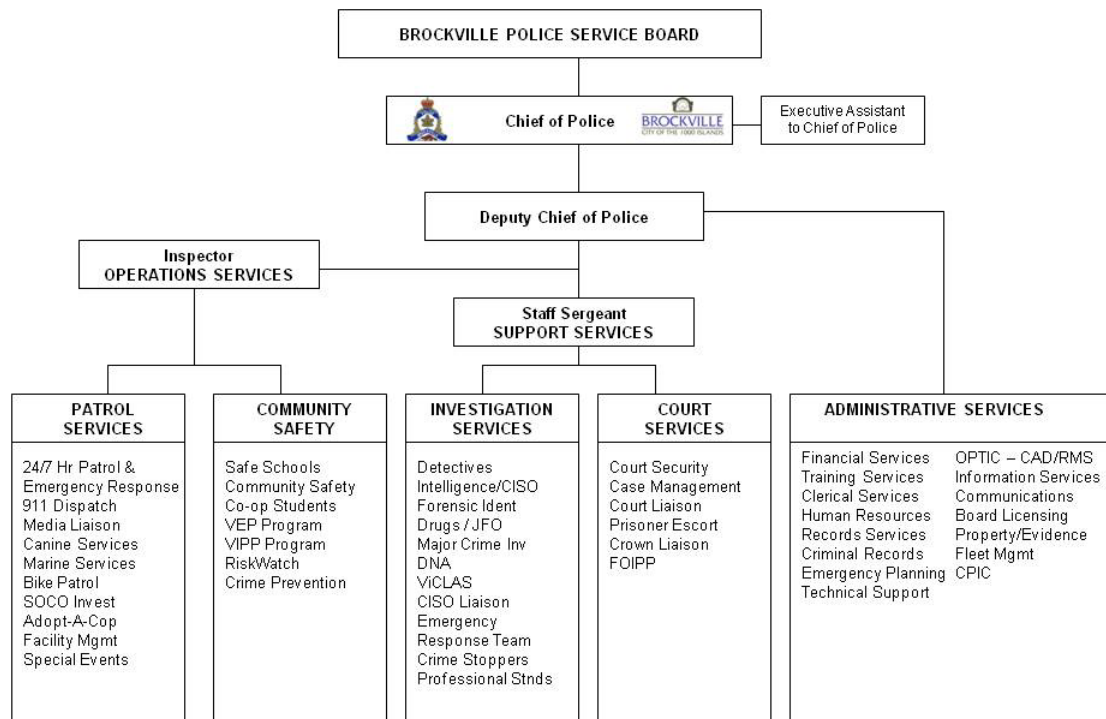
2011 was a year of change for the Brockville Police Service as Chief Adrian Geraghty stepped down as Chief of Police and John Gardiner, formerly of the Ottawa Police Service assumed the role of Brockville's Police Chief. Chief Geraghty culminated a long and distinguished career with the Brockville Police Service, where he was known as a people person, a friendly officer who was very approachable by City residents and staff, while at the same time getting the job done as an officer and as Chief.

We wish Adrian all the best in his retirement.

Chief Gardiner represents possibly the second time in the history of the Brockville Police Service that the Chief has been hired from another police service, Barry King being the first. In a smaller, tightly knit organization such as our police service, this is an important factor in the ongoing development of the people and practices that make up our local police service. Chief Gardiner brings a new perspective, a new look at how we do business and the experience of managing in a larger police force to our table from which we can develop our strengths and identify our weaknesses. The Board looks forward to working with Chief Gardiner.

Lastly, a word to our officers. Our officers are amongst the best in the business, anywhere. Our city is amongst the safest in the world. Although we do have differences of opinion at times on labour negotiation issues this is to be expected as part of the normal employer / employee relationship. At the end of the day our police officers should be proud of the job they do just as we are proud of the job that they do, we being the Police Services Board, Brockville City Council, and the residents of Brockville.

Mayor David Henderson, B.Sc, M.B.A.  
Chair, Brockville Police Services Board



### 2011 GOALS – CORPORATE PRIORITIES

- ⇒ Reducing the Fear of Crime
- ⇒ Support to Victims of Crime
- ⇒ Selective Traffic Management
- ⇒ All Offences Against the Elderly
- ⇒ Asset Building for Children & Youth
- ⇒ Effective & Efficient Community Policing
- ⇒ Sexual / Domestic / Child Abuse Prevention
- ⇒ Compliance with Provincial Adequacy Standards
- ⇒ Safe Schools, Safe Neighbourhoods, Safe Communities

#### Vision

The Brockville Police Services' vision of the future is one of change to being more proactive in the delivery of community policing; strengthening the role of enforcement of federal, provincial and municipal laws, and the provision of quality management of the Police Service.

#### Mission Statement

The Brockville Police Service, while responding to the needs of our multi-racial and multi-cultural society, will maintain a standard of excellence in professional conduct and community service.



## 2011 Staffing

### Authorized Staffing Levels

Position	Authorized	Actual
Chief of Police	1	1
Deputy Chief	1	1
Inspector	1	1
Staff Sergeant	1	1
Sergeants	7	7
Constables	31	31
Total Police Staff	42	42
Special Constables	5	5
Civilians	18	18
Total Civilian Staff	23	23
Total	65	65

### Long Service Recognition

#### 30 Years

Sgt. Peter Buell

Cst. Ryan Hayes

#### 20 Years

Sgt. Surinder Gill

Dispatcher Brenda Green

Norvi Wood

#### 15 Years

Sgt. Alan Ranger

Cst. Nicky Henri

Janice Fleet

#### 10 Years

D/Sgt. Paul Ladouceur

Sgt. Andrew Harvie

Cst. Serge Landry

Cst. Tom Nappo

Cst. Shawn Borgford

Cst. Mark Heffernan

#### Retirements

Chief Adrian Geraghty – 37 Years of Service

Secretary to the Deputy Chief Helen Edgley – 23 Years of Service



### Exemplary Service Awards

#### 20 Years

Inspector Scott Fraser

Sergeant Surinder Gill

## Crime Statistics

	2010	2011	% Change
Assaults	232	214	-7.8%
Sexual Assaults	29	26	-10.3%
Robbery	16	8	-50%
Break and Enter	95	97	2.1%
Theft	791	558	-29.5%
Frauds	103	99	-3.9%
Bail Violations	192	179	-6.8%
Arson	4	2	-50%
Counterfeit Currency	24	14	-41.7%
Disturb the Peace	155	159	2.6%
Indecent Acts	11	10	-9.1%
Mischief to Property	343	260	-24.2%
Drugs	118	123	4.2%
Impaired Driving	26	37	42.3%
<b>Totals*</b>	<b>2,139</b>	<b>1,786</b>	<b>-16.5%</b>

\* Selected Categories



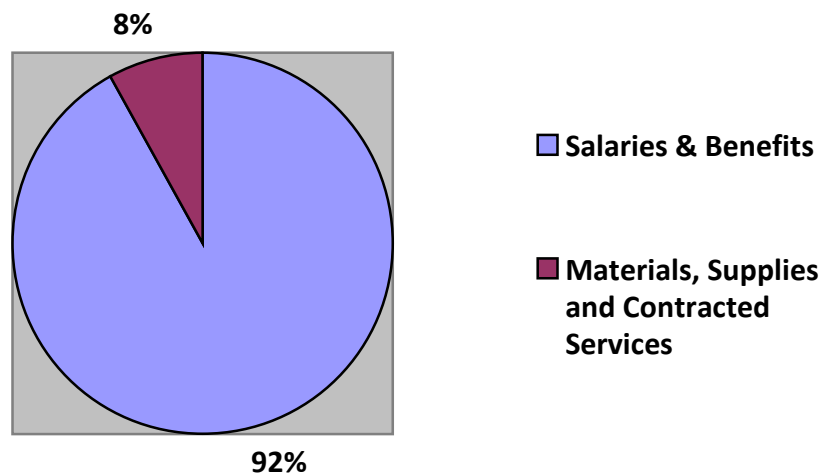
## Clearance Rates

Offence Type	2010			2011		
	Actual	Cleared	%	Actual	Cleared	%
Crimes of Violence	441	385	87.3%	392	349	89.03%
Property Crimes	1,365	364	26.67%	1,050	318	30.29%
Other Criminal Code	530	465	87.74%	498	431	86.55%
Drugs	118	112	94.92%	123	118	95.93%

## 2011 Budget

	2011 Budget	2011 Actual	Variance (%)
Expenses:			
• Salaries & Benefits	\$7,051,795	\$7,331,234	3.7%
• Materials & Supplies / Contracted Services	608,778	868,217	10.7%
Total Expenses:	\$7,835,889	\$8,199,451	4.6%
Revenue:			
• Grants	\$ 143,000	\$ 180,286	26.1%
• Fees & Service Charges	690,000	961,699	39.4%
• Other	34,300	43,514	26.9%
Total Revenues:	\$ 867,300	\$1,185,199	36.7%
<b>Net Budget / Actual</b>	<b>\$6,968,589</b>	<b>\$7,013,952</b>	<b>0.65%</b>

## 2011 Expenditures





### Calls for Service

	2010	2011	% Change
Calls for Service	12,085	12,250	1.37%
Population	22,944	22,883	-0.27%
Police Officers	42	42	0%

### Public Complaints

Type	2010	2011	% Change
Total Complaints	8	4	-50%
Unsubstantiated	7	4	-42.9%
Substantiated	0	0	N/A
Withdrawn	1	0	-100%
Pending	0	0	N/A



### Use of Force

	2010	2011	% Change
Firearm – Discharged	2	4	100%
Firearm – Pointed at a Person	6	7	16.67%
Firearm – Drawn	2	1	-50%
Taser	1	0	-100%
Aerosol Weapon	2	2	0%
Impact Weapon – Hard	0	1	100%
Impact Weapon – Soft	0	1	100%
Empty Hand Techniques – Hard	2	0	-100%
Empty Hand Techniques – Soft	3	1	-66.7%
Other (Shotgun)	0	0	N/A
Other (K9)	1	0	-100%

## 2011 Overview

The Brockville Police Service is comprised of 42 sworn members. These members are supported by 23 civilians with a combined total strength of 65 employees. Sworn members are divided amongst patrol, criminal investigations, community safety, K9, COP unit and the court bureau. The majority are assigned to front line patrol. Officers are assigned to four platoons and each platoon is supervised by a Sergeant. Policing coverage is 24/7 365 days a year. During 2011 - 12,250 calls for service were generated which resulted in clearance rates which averaged in the high 80 percentile.



Our front line members receive 2 days of mandatory training which includes qualification on their service pistol, use of force, defensive tactics and judgment training to name a few. The interactive use of simmunition offers a realistic training environment for officers. Partnerships in the community with 1000 Island Martial Arts operated by Valerie Cummings offers a suitable training environment for defensive tactics. The Lyn Range also partners with the police service allowing our members to conduct firearms training at their facility. Supervisors and Emergency Response Team members receive further training and requalification with their issued TASER. Provincial legislation only permits supervisors and Emergency Response Team members to carry this important tool. Our 2011 training was offered with the assistance of the Gananoque Police and the shared use of resources assisted in delivering the mandatory training to both services members.

Technology continued to be upgraded within the police service and the majority of our front line vehicles now are equipped with laptop computers granting officers more efficiency while on duty.

Several festivals and events were closely monitored by our patrol members including: hydroplane races, Canada Day celebrations, Automotion, Ribfest and the Poker Run. Close relationships with the various service clubs and organizations ensure these events are safe for everyone to attend and have fun. Once again a Federal Government Grant offered the police service the opportunity to hire students under the Youth in Policing Initiative. These students were kept busy assisting at the events noted above.



The Brockville Police facility was improved with maintenance in areas such as heating and cooling which offered the ability to repair instead of replace equipment. The facility underwent a retro-fit of all lighting components and despite some initial issues the project is reaching a conclusion.

Making the Community of Brockville a safe place to live, learn, work and play is the priority of the Brockville Police and its partners.

*"Partners for a Safe Community"*

## Marine Unit

The Brockville police marine unit operates seasonally from May until the end of October each year. The unit is staffed by 10 officers. The Officers are assigned to a platoon, where they work a rotating 12 hour shift. Marine unit officer's work on the water, as part of their other duties, educating the boating public about water safety as well as enforcing laws associated with the water.

Brockville Police patrol the St Lawrence River with the "Col Watson", a 22 foot Metalcraft marine boat. The boat has an enclosed wheel house, which makes the vessel comfortable to be in during inclement weather. Also on the water in 2011 was a Honda Aquatrax personal water craft. This was donated to Brockville Police for use in the summer of 2011 by Brockville Honda Powerhouse. We have confirmed that we will again be using the Honda personal watercraft during the summer of 2012. We offer a sincere thank you to Brockville Honda for their continued support.



A new community partner, The Prop Shop of Mallorytown has generously supplied Brockville Police with a personal watercraft ramp to store the Honda PWC on. Over the years Brockville Police have been fortunate to have had other donations from community partners. Ed Huck Marine of Rockport and Brockville has loaned us Personal Water Craft for Marine Patrols.

Brockville Police are on the water each boating season and during many of the special events that are held. These included the Dragon boat races, events including July 1<sup>st</sup> fireworks, the Hydroplane regatta, the Poker run, and the Triathlon.

The safety of the events is enhanced by the presence of other marine professionals as well as volunteers. The Brockville Police Marine unit often collaborates with local community partners to help out during larger events. We thank the OPP marine unit, Brockville Parks and Recreation, The Canadian Coast Guard, Rockport Rescue, Canadian Auxiliary Coast Guard and Brockville Honda Powerhouse.

The Brockville Police Marine unit goal is to continue to educate members of the public on matters of marine safety. We will continue to do this through communication and through enforcement of marine laws. It is now a requirement that all boat operators are required to have the Pleasure Craft Competency Card. This program has been phased in over a number of years, and as of Sept 15<sup>th</sup>, 2009 all boat operators are to have obtained this card. If you are the operator of a power boat, the card must be presented to an enforcement officer upon request

Before going out on the water tell someone where you plan to go and when you expect to return. In the event you encounter a mishap, this will let persons on shore know where to begin looking for you.

These are some of the general rules of equipping yourself and your boat. Please pick up a Safe Boating guide for full details. You should have enough personal floatation devices for all persons on board. We encourage all persons to wear a PFD while on the boat. You should have oars or paddles, a buoyant line of 15 meters in length, a sound signaling device, such as a whistle or horn, an anchor, with sufficient rope and chain for the size of your boat, a pump or bailer to pump water from the boat and flares, if your boat is of specific size and being operated on certain waterways.

You should know the rules pertaining to operating a vessel:

- Carry your operators card
- Do not loan your personal watercraft to someone who does not have a operators card and is not at least 16 years of age.
- Do not drink and drive a boat and you can never consume alcohol on a boat that is underway.

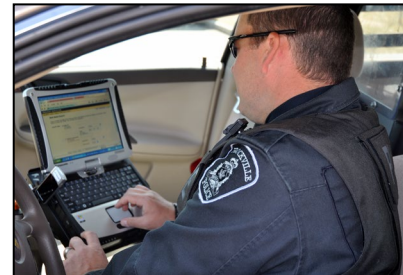
For more information about rules that are specific to your age and type of boat, pick up a boating safety guide at the Brockville Police Station.

Have a great summer everyone!!

### **C.O.P. Unit**

The Community Orientated Policing Unit continues to work as a two member team under the direction of the Inspector in charge of Operations. The COP Unit saw the addition of the Canine team of Cst. Borgford and K9 Trax in May 2011.

During the 2011 year members remained busy addressing the chronic problem of theft from vehicles. As a result of a joint investigation between members of the COP Unit and the Ontario Provincial Police multiple arrests were made and over 120 Criminal Code charges were laid. This was followed by a significant decrease in reports of theft from vehicles both within the city and surrounding areas.



The COP unit continues to provide support to Front Line uniform members as well as the Criminal Investigations Branch. Members assist with the preparation and execution of Search Warrants and Production Orders for both areas of the Brockville Police Service.

Members of the COP Unit continue to be involved in various Community Events in order to positively promote the Brockville Police Service through Canine Demonstrations and the Chief's Ceremonial Unit.



## **K9 Trax**

The Brockville Police Service's Canine Team currently consists of Police Service Dog Trax and handler Cst. Shawn Borgford. The team is currently in its eighth year of active service and remains committed to providing strong canine support to the City of Brockville and its residents.



The canine team remained part of general uniform patrol until May 2011 at which time it was re-assigned to the Community Oriented Policing Unit. The move has created a flexible schedule for the team and allows coverage and necessary exposure to all uniform platoons.

K9 continues to attend as many priority calls as availability will permit during the course of a shift including alarms, suspicious persons / vehicles, warrant execution and all instances in which canine support has been requested. The team remains a part of the Service's Emergency Response Team and is activated on warrants to assist in drug detection, containment and suspect apprehension as required. The team is available for off duty call outs as may be required via an on call paging system.

The team enjoys a strong relationship with a number of outside agencies and continues to assist in Joint Force Operations. Agencies include but are not limited to the Canada Border Services, Ontario Provincial Police, the Gananoque and Cornwall Police Services. In 2011 Cst. Borgford was invited to and did attend Orillia, Ontario and participated in an intensive Criminal Interdiction course provided by the Ontario Provincial Police as Cst. Borgford and Trax provide detector services to the O.P.P.'s Highway Enforcement Team.

Cst. Borgford and Trax continue to work closely with the Service's Community Safety Officer and are committed to attending to local public schools, high schools, public and community events. This is an extremely effective tool to educate members of the public concerning general safety and policing concerns. K9 demonstrations provide an opportunity to develop and foster positive relationships between members of the community and law enforcement.

Trax remains a strong and invaluable asset to the Police Service and City of Brockville. The team has repeatedly proven their abilities in all areas trained and continue to demonstrate the effectiveness and need for canine support.

The Service recognizes that Trax will be ten years old in October 2012 and succession planning is underway to ensure a seamless transition in the acquiring, training and implementation of Trax's replacement when the inevitable time comes. However, until that time, Trax and handler Borgford remain a proud part of the Brockville Police Service.

## **Criminal Investigations Branch**



The Criminal Investigations Branch was very busy once again in 2011. The unit investigated and solved several complex investigations. The Criminal Investigations Branch works on the principle of “Investigative Excellence” by continuing to educate investigators, caring for victims of crime, keeping up with the latest technology, and ensuring court briefs are well prepared and thorough. By always striving for “Investigative Excellence” the unit boasts a high solvability rate of serious crimes.

In 2011 the unit established an on-site forensic laboratory exclusively for examination of cellular telephones, Personal Data Devices, and GPS systems used in criminal activity. The unit now possesses the skills and equipment to extract valuable evidence often contained within these devices.

In keeping up with changing technology, several investigators received training in; utilizing the Internet as an Intelligence Tool, Internet Child Exploitation, and Digital Technologies. The unit continues to educate investigators to provincial standards.

Members of the unit continued to conduct various educational seminars to several community groups on an assortment of crime prevention topics. Education continues to be one of the best defenses against victimization.

## **Drug Enforcement / Intelligence**

For 2011 Drug/Intelligence Unit continued to work joint force drug investigations with our partners, Ontario Provincial Police and Gananoque Police service. This work has involved the investigation of drug offences within the City and surrounding area including the execution of search warrants involving street level drug trafficking within Leeds and Grenville. As part of this work the Unit handles all informant issues for the City including documentation, dissemination of information and the dispensing of any consideration or compensation .

The unit is responsible for fulfilling the Service’s commitment to the Criminal Intelligence Service of Ontario (CISO). This involves active participation in quarterly and district intelligence meetings throughout Ontario and participation in joint operations with member agencies as requested. The Unit supplies both written and verbal submissions at these meetings focusing on mutual organized crime issues. The office, under its’ mandate with CISO, continues to maintain and contribute to a Provincial intelligence data base.

The Unit continues to handle any liaising with other enforcement agencies on joint investigations involving City residents as required. These include specialized OPP units such as Provincial Weapons, Intelligence, Criminal Investigations Branch, and Tactical Sections as well as any Provincial Ministry Enforcement Units such as Alcohol and Gaming, Natural Resources, and Ministry of the Environment.

Finally the Drug/Intelligence Unit will augment the Criminal Investigations Branch on any major crime investigations as deemed necessary.

## Technical Services

The Technical Services Coordinator is responsible for planning, deployment, installation and training of all Information Technology and Communications assets deployed by the Brockville Police Service. This includes all computer related technology, telecommunications and radio systems, physical and network security as well as power systems. In concert with the Community Safety Officer, internet safety and cyber-bullying presentations are made to local schools and community groups. The Technical Services Coordinator also supports investigations in conjunction with the Criminal Investigations Branch when a crime is committed via a technological means.



2011 saw a virtual change in the server systems used by the Brockville Police Service. With our server infrastructure now virtualized, we now are using less electricity and generating less heat in our server room. Our new virtualized environment allows for better scalability, improved reliability and an easier path for rolling out new services. This has also allowed for some space for expansion of services in the future as our server racks are now no longer completely full.

With several weather related challenges in 2011, our new telephone systems are proving to be more reliable than expected with no downtime on our phones whatsoever. The weather challenges were very taxing on our power systems including service from the electrical grid and from our in-building generator. Our disaster recovery plans for service outages have been refined and we are now in a path towards a more reliable power distribution system in our headquarters. As we head into 2012 and some upcoming electrical power related projects.

The severe winds in the spring caused some damage to our radio tower located at the rear of our police headquarters. Plans for 2012 include an outright replacement of this tower in order to maintain reliable radio communications between our officers and dispatch. In addition, our radio dispatch console located in our 9-1-1 communications centre has reached the end of its' lifecycle. A replacement has been sought, with installation, testing, training and final deployment slated for the summer of 2012.

## Community Policing

Community Policing is not just one program; it's a way of doing business. The Brockville Police Service supports all of our local schools from Kindergarten to grade 12.



Community Safety Officer Sergeant Doug Locke's main focus is working in elementary schools on safety and crime prevention programs. Students spend time learning drug education, cyber safety and many other programs which contribute to their safety. Graduating students have learned many skills to assist them in coping with peer pressure and in making healthy choices.

The Brockville Police Service cares about all of its citizens and supports many groups and programs.

## Youth in Policing Initiative (YIPI)

The Youth in Policing Initiative (YIPI) is a partnership with the Brockville Police Service and the Ministry of Children and Youth Services to hire three students for the summer.

This summer employment initiative is to promote youth involvement in the community and provide a firsthand look at the police working environment. It focuses on hiring students between the ages of 14-17 years old, attending secondary school and residing in the City of Brockville.

The goal of YIPI is to give adolescents an opportunity to develop future job skills while being educated in police and community relations. Throughout the summer, the students were involved in a number of community events such as, The Islands Breakfast, Riverfest and Ribfest. They were also involved in removing graffiti from various locations and helping out at the local food bank.



As well as being involved in community issues, the students were provided positive mentoring while having the opportunity to learn about the Brockville Police Service. This was done through several speakers and activities in which the students were involved. For example, Cst. Borgford spoke and did a demonstration about the canine unit, Cst. Grant spoke about being on the Emergency Response Team, and the students were involved in a brief session on proper security and use of force tactics.

Additionally, the students were taught dress and improved communications skills. They were also taught how to maintain a healthy and active lifestyle, and how to better prepare and apply themselves to their future endeavors. Overall, the program was a success and the students left with improved confidence and a better understanding of themselves and policing in our community.



