

## **Brockville Police Service**

**2014 Annual Report**



**Table of Contents**

	Page
Chief’s Message, Chief Fraser .....	3
Police Service Board Message, Chair King Yee, Jr. ....	4
Vision .....	5
Mission Statement .....	5
Organizational Chart .....	5
2014 Goals – Corporate Priorities .....	5
2014 Staffing Levels .....	6
Community Safety .....	8
Patrol .....	8
Traffic .....	9
Crime Statistics .....	9
Criminal Investigation Branch .....	10
Clearance Rates .....	10
Joint Forces .....	10
Technology .....	10
Court Services .....	11
Marine Unit .....	11
Budget and Overtime .....	12
Civilian Staff .....	12
Public Complaints .....	13
Use of Force .....	13





## Message from Chief of Police

### Chief's Message Chief Scott Fraser



I present the 2014 annual report on behalf of all the men and women of the Brockville Police Service. Brockville continues to be among the safest communities and carries the title of a designated "Safe Community." This accomplishment is something that took many years to achieve and required all members of our community to band together in the name of safety. The Brockville Police have continued their efforts in providing public safety in partnership with the community. During the year 2014 the Brockville

Police joined organizations such as the Brockville and Area Chamber of Commerce, and the Rotary Club in order to increase community engagement. A partnership with the Kinsmen Club offered the ability to create the Brockville Police Community Volunteers and partnering with the St. Lawrence District Masons provides our community with a flourishing Child Identification program. We enjoy a great partnership with our local Big Brothers Big Sisters along with our local branch of the Special Olympics. We look forward to our future with these organizations and others in the City of Brockville.

Recognizing that public safety is expensive, the Brockville Police were able to implement a number of cost savings initiatives during the course of 2014 which resulted in budget surplus for 2014, and a budget decrease for 2015. All of these initiatives were developed via consultation with our members, the Police Services Board and the Community. We have reorganized the service and through a negotiated agreement between the Board and Association have implemented part-time staff. We have eliminated some positions within the organization without jeopardizing public safety which in turn offsets some costs. By working with our community partners we will enjoy a decrease in crime, a decrease in our budget and increase in the quality of life for everyone in Brockville.

Scott Fraser  
Chief of Police





## Message from Police Service Board

### Chair of the Board

King Yee, Jr.



2014 was a year of significant change for the future of the Brockville Police Service with the appointment of Scott Fraser as the Chief of Police. Scott is a forward thinker, possesses strong interpersonal skills and is committed to delivering excellence in policing to the community. All of which will serve him well as he leads the Brockville Police Service into the constantly evolving policing environment.

The City of Brockville is very fortunate to have a police service that is both professional and committed to providing its' citizens the best in community policing. The officers and civilian staff are a big part of making Brockville one of the safest communities to live in the world.

The Brockville Police Service Board looks forward to working with Chief Fraser and the Brockville Police Service to provide a high level of service in an efficient and cost effective way.



Chair, Brockville Police Service Board  
King Yee Jr.



**Vision**

The Brockville Police Services’ vision of the future is one of change to being more proactive in the delivery of community policing; strengthening the role of enforcement of federal, provincial and municipal laws, and the provision of quality management of the Police Service.

**Mission Statement**

The Brockville Police Service, while responding to the needs of our multi-racial and multi-cultural society, will maintain a standard of excellence in professional conduct and community service.

**Organizational Chart**



**2014 Goals – Corporate Priorities**

- Reducing the Fear of Crime
- Support to Victims of Crime
- Selective Traffic Management
- All Offences against the Elderly
- Asset Building for Children and Youth
- Effective and Efficient Community Policing
- Sexual / Domestic / Child Abuse Prevention
- Compliance with Provincial Adequacy Standards
- Safe Schools, Safe Neighbourhoods, Safe Communities



**2014 Staffing Levels**



Position	Authorized	Actual
Chief of Police	1	1
Deputy Chief	1	1
Inspector	1	0
Staff Sergeant	1	1
Sergeants	7	6
Constables	31	31
<b>Total Police Staff</b>	<b>42</b>	<b>40</b>
Special Constables	5	3
Civilians	18	16
<b>Total Civilian Staff</b>	<b>23</b>	<b>19</b>
<b>Total</b>	<b>65</b>	<b>59</b>

**2014 Staff Compliment**

**Senior Administration**

Chief Scott Fraser  
 Deputy Chief Lee MacArthur

Staff Sergeant Todd Bertrend

**Uniformed Members**

Sergeant Shawn Borgford  
 Sergeant Peter Buell  
 Sergeant Keith Fleury  
 Detective Sergeant Tom Fournier  
 Sergeant Andrew Harvie  
 Sergeant Al Ranger  
 Detective Constable Laurie Bennett  
 Constable Mike Boszormeny  
 Constable Darryl Boyd  
 Constable Mark Chicoine  
 Detective Constable Graham Coe  
 Constable Justin Cullen  
 Constable George Dickie  
 Constable Eric Ruigrok  
 Constable Greg Francis  
 Constable Robert Ferguson  
 Constable Dustin Gamble  
 Constable Jamie Garvin  
 Constable Keith Grace  
 Detective Constable Mike Grant  
 Constable Dan Hall

Constable Ryan Hayes  
 Constable Mark Heffernan  
 Constable Nicky Henri  
 Constable David Jeggo  
 Constable Serge Landry  
 Constable Jordan Latham  
 Constable April Muldoon  
 Constable Patti Murphy  
 Constable Tom Nappo  
 Detective Constable Mark Noonan  
 Constable Mike Noonan  
 Constable Jeff Rean  
 Constable Darlene Reilly  
 Constable Steve Rogers  
 Detective Constable Paul Smith  
 Constable Jeff Wiwchar



**Civilian Members**

Dispatcher Kendra Adair  
Administration Clerk Karen Bergeron  
Executive Assistant to Chief Tracy Caskenette  
Dispatcher Brian Curley  
Dispatcher Penny Davison  
Special Constable Henry Eekhout  
Administration Clerk Janice Fleet  
Dispatcher Lisa Fleury  
Dispatcher Brenda Green  
Administration Clerk Amanda Lavery

Administration Clerk Jenn Morrell  
Special Constable Sarah Polite  
Technical Services Co-ordinator Tom Reil  
Special Constable Mike Riopelle  
Administration Clerk Marie Schoonberg  
Support Services Co-ordinator Deena Shaw  
Dispatcher Jenn Sloan  
Dispatcher Rose-Anne Tedford  
Administration Clerk Norvi Wood

**Civilian Members – Part-Time**

Administration Clerk Lyndsay Chadwick  
Special Constable Allie Dedekker  
Dispatcher Lindsay Grant  
Special Constable Jessica Johnson

Special Constable Rick Kemp  
Special Constable Ralph Vallis  
Administration Clerk Tosha Weston

**Long Service Recognition**

Dispatcher Lisa Fleury – 20 years  
Constable Patti Murphy – 15 years  
Constable April Muldoon – 10 years  
Constable David Jeggo – 10 years  
Detective Constable Graham Coe – 10 years  
Dispatcher Jenn Sloan – 10 years

**Promotions**

Sgt. Todd Bertrend to Staff Sergeant  
Detective Cst. Fournier to Detective Sgt.  
Cst. Fleury to Sergeant  
Cst. Borgford to Sergeant

**Retirements**



Staff Sergeant  
Ed Stone  
31 Years of Service



Sergeant  
Doug Locke  
36 Years of Service



Constable  
Peter Mastin  
34 Years of Service

Dispatcher  
Laurie Hunter-Smith  
34 Years of Service



Administration Clerk  
Bonnie Cubitt  
20 Years of Service





## Community Safety

Several changes have taken place in our community safety branch. Sgt. Locke retired and left a void in our schools and police service. Officer Doug was well known to many of our students and was an asset to community safety. We are fortunate to have replaced Officer Doug with Constable Mark Heffernan. Constable Heffernan brings a different style of community safety to the police service. His partnership with the school board and numerous community agencies focusses attention in providing the assets to our youth which encourage confidence building and positive choices. A Community HUB process was initiated and is expected to be operational in 2015.

Increasing Police visibility in our community is another step in which community safety is improved. Walking the beat, riding a bicycle and increased patrols in target specific areas all assist in reducing crime. Officers logged 1,199 hours of beat and bicycle time which is an increase of 31% over 2013. Meeting with community groups and listening to our citizens assists in developing a strategy to increase our presence and increase community safety.

## Patrol

The Brockville Police patrol section are our front line emergency responders. They are responsible for traffic enforcement, criminal investigations, assistance to victims, community policing, emergency response and anything else they encounter while on shift. The majority of our sworn officers are assigned to patrol platoons and work rotating 12 hour shifts, twenty-four hours per day. Officers have various specialties they are trained for which includes: marine operators, emergency response team members, breathalyzer technicians, coach officer and scenes of crime officers to name a few. The men and women assigned to the patrol section are dedicated, professional and an asset to our organizations.



## Calls for Service

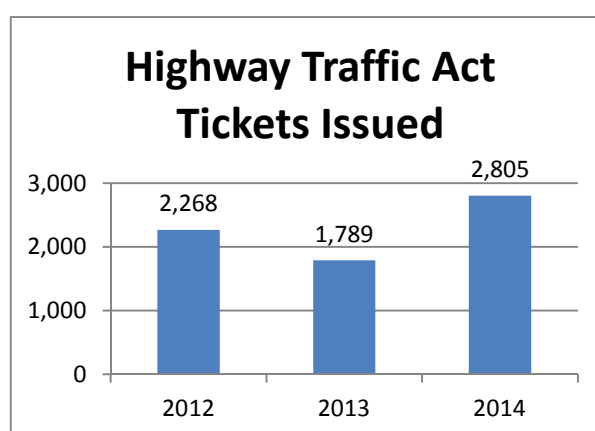
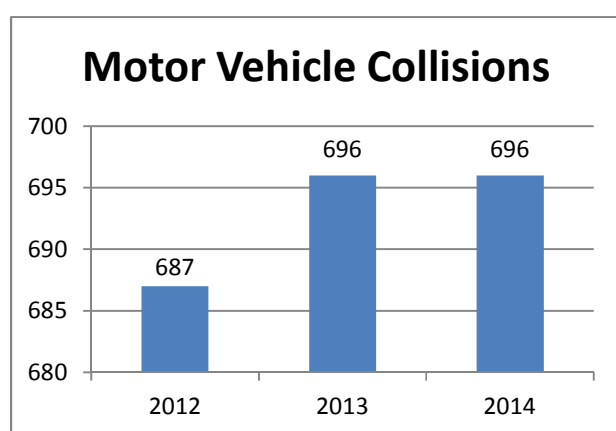
	2013	2014	% Change
Calls for Service	11,099	12,762	14.98%
Population	23,215	23,215	0%
Police Officers	42	40	-4.76%





## Traffic

The Community has identified traffic as a top priority for the Brockville Police. As a result we have undertaken several initiatives to increase traffic enforcement. We continue to field complaints from various areas in the City and set up targeted enforcement as a tool to deter specific offences. It is difficult to be everywhere all the time so this is an obvious challenge. We have purchased mobile radar and re-evaluated our Selective Traffic Enforcement Program. We are working in the schools with our youth to target offences such as texting and driving and the Ontario Students Against Drunk Driving chapter continue to assist in deterring drinking and driving. We frequently speak with the media regarding traffic offence trends and educate our community regarding traffic safety. We have switched to electronic reporting of motor vehicle collisions and continue to partner with Accident Support Services.



## Crime Statistics

	2013	2014	% Change
Assaults	194	199	2.6%
Sexual Assaults	28	20	-28.6%
Robbery	1	0	-100%
Break and Enter	70	57	-18.6%
Theft	503	342	-32.0%
Frauds	107	92	-14.0%
Bail Violation	170	171	0.59%
Arson	2	0	-100%
Counterfeit Currency	24	7	-70.8%
Disturb the Peace	156	166	6.4%
Indecent Acts	8	11	37.5%
Mischief to Property	213	191	-10.3%
Drugs	77	102	32.8%
Impaired Driving	21	32	52.4%
<b>Totals*</b>	<b>1,574</b>	<b>1,390</b>	<b>-11.7%</b>

\* Selected Categories



## Criminal Investigation Branch

Members of our Criminal Investigation Branch are highly motivated and highly trained. They are responsible for all of our major investigations and are also a great resource to our members and the community. Our Detectives investigate all types of crimes ranging from theft to homicide. They are responsible for handling confidential informants, preparing search warrants and ensuring that witnesses are prepared for trial. Their expertise is sought after from community groups looking for crime specific presentations and other police agencies requesting assistance with extraction of cellular telephone data. Their versatility and ability is a credit to our community. Investigators with experience in General investigations, Forensic Identification, Criminal Intelligence and Drug Investigations are assigned to our Criminal Investigation Branch. They work a rotating day and afternoon schedule and provide in-service training to our members.



## Clearance Rates

Offence Type	2013			2014		
	Actual	Cleared	%	Actual	Cleared	%
Crimes of Violence	376	358	95.21%	374	351	93.9%
Property Crimes	922	312	33.48%	703	252	35.9%
Other Criminal Code	464	373	80.39%	478	415	86.8%
Drugs	77	75	97.4%	102	84	82.4%

## Joint Forces

The Brockville Police Service work closely with partner agencies and are members of the Criminal Intelligence Service of Ontario. In 2014 we also participated in Project Islander which is a joint forces operation between the Brockville Police, Gananoque Police and the Ontario Provincial Police. We also work alongside a number of agencies with respect to asset forfeiture. Our joint forces operations are staffed with members of our Criminal Investigations Branch. Our Detectives receive specialized training in drug investigations, surveillance and the handling of informants, to name a few. Investigations range from the local drug trade to organized crime at various levels. Our geographic location along highway 401 offers transient criminals the opportunity to stop and commit crime. Fortunately, as a result of our joint forces operations and relationship with partner agencies, crime does not pay in Brockville.

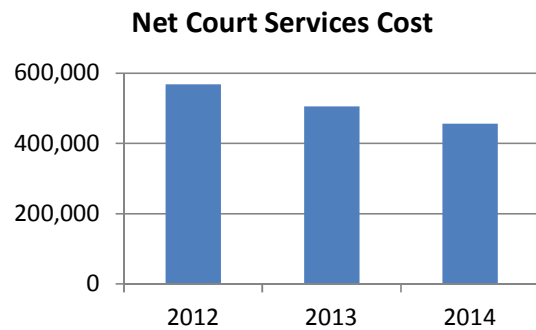
## Technology

The Brockville Police continue to embrace technology as it evolves. The internet and social media have boosted on-line crimes such as bullying, harassment and fraud. As such, we are required to ensure we have the software, hardware and training to complete a proper investigation. We also utilize technology in every facet of our policing duties. We have computers in our vehicles, computer aided dispatch, electronic fingerprinting and automated Traffic Collision reports to name a few. As technology becomes available we will continue to utilize it to our advantage.



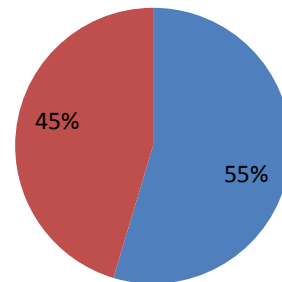
### Court Services

The Police Services Act of Ontario stipulates under section 137 that a Police Board is responsible for providing police services with respect to premises where court proceedings are conducted. In essence, the Brockville Police are responsible for court security and all costs associated to court security. The court facility is located at 41 Court House Square in Brockville. The facility has 5 courtrooms, several meeting rooms and a cell block. The Brockville Police Court Bureau is staffed with one Sergeant, three full-time Special Constables and four part-time Special Constables. These officers provide security in the facility, assist with the preparation of criminal cases and are responsible for all persons who are held in custody. Officers may also be required to conduct prisoner escorts, prisoner security or serve subpoenas. In the age of DNA, they are also required to obtain DNA samples when ordered by the court.



#### 2014 Court House Prisoners

■ Other Prisoners ■ BPS Prisoners



### Marine Unit

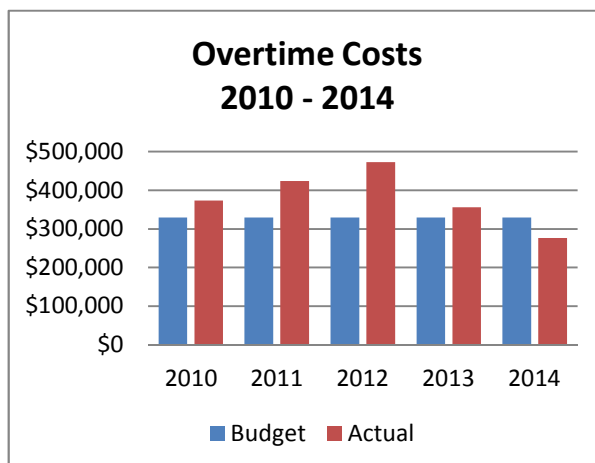


The Brockville Police are responsible for policing the St. Lawrence River adjacent to Brockville along with 17 municipality owned islands. The islands host both seasonal and transient camping space along with docks and amenities. It is our role to ensure that our residents and guests are safe while they enjoy all the St. Lawrence River has to offer. The Brockville Police utilize a 22 foot Metalcraft boat for marine enforcement and safety along with a Honda Aquatrax Personal Watercraft. Partnerships with Honda Powerhouse and Candock assisted in the acquisition of the Honda Aquatrax and safe storage at the dock. During the summer of 2014 the Brockville Police checked dozens of vessels to ensure they were compliant with marine legislation, provided marine education to boaters and provided policing duties at several water based events. Whether it's a loud party on an island or a vessel in distress, the Brockville Police are ready to respond.



## Budget and Overtime

Policing is no different than any other public service with regards to budget. Public safety is multi-faceted with policing being one part of the system. Government legislation, Case Law, the Charter of Rights, Adequacy Standards along with complex investigations make public safety an expensive resource. The Brockville Police remain as one of Brockville's few resources available on a 24 hour basis and therefore become the catch all for non-police related emergencies. As a result, the Brockville Police spend more time responding to social disorder issues such as mental health and addictions instead of core policing issues. As one of Brockville's largest City departments we also carry the largest budget. Rest assured that all of our officers and staff are working at ensuring the Brockville Police are efficient. One example of an area focused on was overtime. This is just one example of members of the Brockville Police working towards a budget surplus in 2014.



	2014 Budget	2014 Actual	Variance (%)
Revenue:			
• Grants	\$276,911	\$266,036	-3.9%
• Fees & Service Charges	52,200	73,418	40.7%
• Other	850,000	923,026	8.6%
Total Revenue:	\$1,179,111	\$1,262,480	7.1%
Expenses:			
• Salaries & Benefits	\$7,713,621	\$7,541,492	-2.2%
• Materials, Supplies and Contracted Services	879,941	936,765	6.5%
Total Expenses:	\$8,593,562	\$8,478,257	-1.3%
<b>Net Budget / Actual</b>	<b>\$7,414,451</b>	<b>\$7,215,777</b>	<b>-2.7%</b>

## Civilian Staff

In support of our uniform strength, the Brockville Police have a group of dedicated professionals working behind the scenes. These roles are integral to the operation of the police service and are unseen by many. Roles such as Special Constable in our Court Bureau are known to the public as they are for the most part, in the public eye. At our facility on Parkedale Avenue, many other tasks are completed by our civilian staff. Data entry, property, firearms, licencing, purchasing, accounts receivable, criminal record checks, dispatch, record updates, financial analysis and freedom of information are some of the roles performed by our civilian staff. Our civilian compliment are quick to volunteer in the community and are an asset to our organization.



## Public Complaints

The Brockville Police Service along with all other Police Services in the Province of Ontario must adhere to a high standard. The Police Services Act and the Criminal Code govern an officer's conduct while Adequacy Standards, Provincial Legislation and Policies and Procedures outline the services responsibility to the community. The Special Investigations Unit is responsible for investigating any matter in which a member of the public has been killed or injured as a result of a police interaction or in the event of an allegation of sexual assault. The Office of The Independent Police Review Director is responsible for matters of officer conduct or departmental policy. Both of these entities have mandates in order to ensure that transparency and public confidence are established during an investigation involving the police. The Ministry of Community Safety and Correctional Services, Policing Services Division, performs periodic audits of municipal police services and ensure that Police Services and Police Services Boards adhere to Provincial legislation. The Ontario Civilian Police Commission also ensures that Police Services and their Boards provide adequate Policing services as dictated by the Police Services Act. Information on these organizations can be found at:

[www.oiprd.on.ca](http://www.oiprd.on.ca)

[www.ocpc.ca](http://www.ocpc.ca)

[www.mcscs.jus.gov.on.ca](http://www.mcscs.jus.gov.on.ca)

[www.siu.on.ca](http://www.siu.on.ca)

Type	2013	2014	% Change
Total Complaints	4	3	-25%
Unsubstantiated	3	2	-33%
Substantiated	1	0	-100%
Withdrawn	0	1	100%
Pending	0	0	0%

## Use of Force

	2013	2014	% Change
Firearm – Discharged	0	0	0%
Firearm – Pointed at a Person	5	3	-40%
Firearm – Drawn	0	2	100%
Taser – Discharged	4	3	-25%
Taser - Drawn	2	2	0%
Aerosol Weapon	0	0	0%
Impact Weapon – Hard	0	0	0%
Impact Weapon – Soft	0	0	0%
Empty Hand Techniques – Hard	1	2	100%
Empty Hand Techniques – Soft	0	0	0%
Other (Shotgun)	0	0	0%
Other (K9)	0	0	0%



The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.