

# Brockville Police Service

2019  
Annual Report





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### Joint Message from Police Services Board Chair and Chief of Police



**Chair of the Board  
King Yee, Jr.**



**Chief  
Scott Fraser**

2019 was a year of change for the community of Brockville. The legalization of Marijuana and the proliferation of Outlaw Motorcycle Gang activity in the area topped off the year. Locally, the Brockville Police Service utilized education relating to marijuana legalization. Working with Lanark, Leeds and Grenville District Health Unit we were able to answer many questions and prevent issues before they arose. The fact that smoking had already been banned in our local parks aided in ensuring marijuana was treated in the same fashion.

The increase in Outlaw Motorcycle Gang (OMG) activity was met with enforcement. A number of OMG members and affiliates were arrested and charged with various offences. A clubhouse was eradicated from a residential area and prosecutions continued into 2020.

These are only a couple of examples of how policing Brockville has changed over the years. Despite these challenges and challenging times we continued our efforts against traffic related issues, youth crime and drug related issues. Homelessness increased in the community along with substance abuse and dependence which often had a direct relation to violent and property crimes.

We continue to utilize our partners for their expertise in fields such as mental health and social housing. As police officers, we are unable to solve all of the communities problems. Working together provides increased resources in order to tackle each facet affecting the community. There is much work to be done and our members are up to the challenge.

We are extremely proud of those who come to work each day not knowing what they will face. Our front-line officers are supported by Detectives, Communicators and Administrative Staff, all of which are integral to the operation of the Police Service. Thank you for taking the time to review the following pages which constitute our 2019 Annual Report.

King Yee, Jr.  
Chair, Brockville Police Services Board

Scott Fraser  
Chief of Police

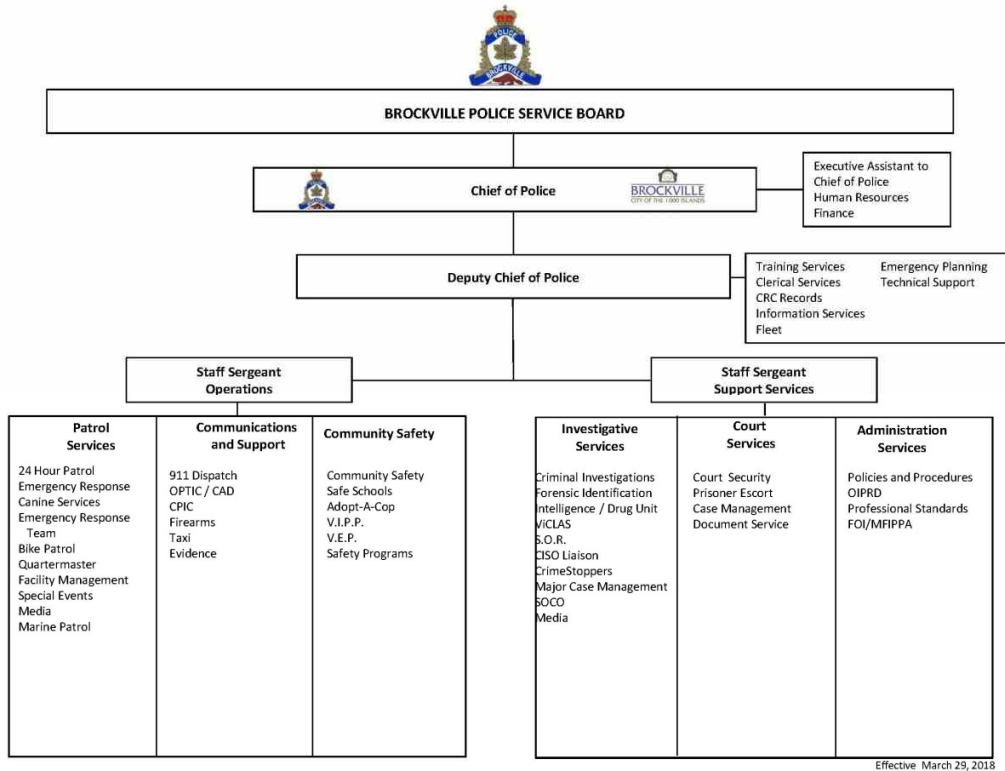


**Vision**

The vision of the Brockville Police Service is to provide efficient and proactive community policing.

**Mission Statement**

The mission of the Brockville Police Service is to ensure safety and security through partnerships within our Community.



**Statement of Principles**

The Brockville Police Services Board is committed to the principle that people are our most important resource.

Accordingly, this Police Service affirms and supports its intention for and adherence to:

- The principles of equity and fairness embodied in the Canadian Charter of Rights and Freedoms, the Ontario Human Rights Code and the Police Services Act.
- The principles of community service and community policing embodied In the Police Services Act.
- The principle of honest communication internally within the Police Service, as well as with our community.
- The principle of sensitivity and compassion for victims of crime.
- The principle of continuous improvement and education of members of the Police Service.



## 2019 Operational Statistics

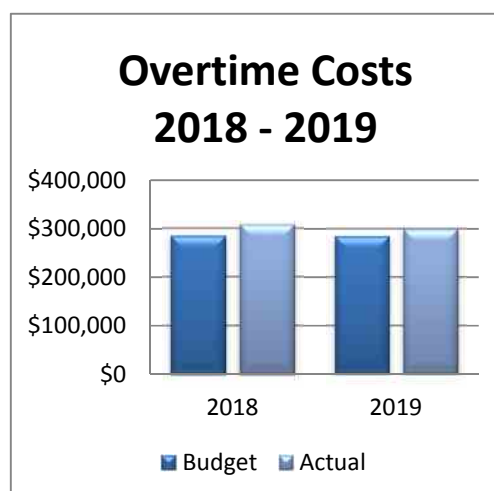
The Brockville Police Service observed a slight increase in calls for service in 2019. Ensuring an adequate response to all types of calls is a challenge. As more services limit their hours or become unavailable to community members, the police see an increase in response. Many calls are attended as a result of no other agency being available. Mental health and animal control are a couple of examples. As a community oriented police service, we understand the requirement to attend each call and provide as much assistance as we can. We simply are unable to arrest ourselves out of every call and take each opportunity to prevent future dealings between an individual and the police. This community response requires much of our time and has varied success. We have maintained 40 police officers for a prolonged period of time and as investigations become more complex our staffing can often be strained.

Statistics	2018	2019	% Change
Calls for Service	15,351	15,748	2.6%
Population	22,707	22,707	0%
Police Officers	40	40	0%

Salary and benefits represent about 90 percent of our operating budget, leaving the balance for everything else. This includes gas in our vehicles, uniforms, equipment and the operational costs of our police facility. Our supervisory staff do a great job in ensuring that overtime is a last resort. Officers and civilian staff demonstrate flexibility in changing shifts in order ensure adequate staffing without incurring overtime expenses. We are unable to prevent all calls for service and it is important that our overtime budget is there to offset expenses related to major occurrences. We continue to work with the Police Association, Council and the Police Services Board to provide the best police service at the most affordable price.

Staffing	
Position	Actual
Chief of Police	1
Deputy Chief	1
Staff Sergeant	2
Sergeants	6
Constables	30
<b>Total Police Staff</b>	<b>40</b>
Special Constables	2
Civilians	16
<b>Total Civilian Staff</b>	<b>18</b>
<b>Total</b>	<b>58</b>

	2019 Budget	2019 Actual	Variance (%)
Revenue:			
Total Revenue	\$1,811,416	\$2,081,582	14.9%
Expenses:			
• Human Resources	\$8,373,544	\$8,581,034	2.5%
• Materials, Supplies and Contracted Services	\$831,098	\$945,344	13.8%
Total Expenses:	\$9,234,642	\$9,526,378	3.2%
<b>Net Budget / Actual*</b>	<b>\$7,423,226</b>	<b>\$7,444,796</b>	<b>0.3%</b>



\* Unaudited City of Brockville Financial Information



## Officer Duty

Specialty unit time is directly related to the availability of officers and events taking place within the City. The boat is utilized for response to the islands, special events and some proactive enforcement on the water. Our work on the river is supported by the OPP, RCMP, Coast Guard and Border Services.

Officer Duty Activity		
Duty	2018 Hours	2019 Hours
Beat, Bike and Marine Time	978	783
Mobile Patrol	18,525	20,702

Supervisors frequently attempt to increase beat time and bike resources, however, staffing and calls for service conflict with these duties. In order to provide these extra duties we must first fulfill the necessity in responding to emergency calls for service. We recognize the value and importance of these duties and will continue to work at improving and increasing our time.

## Response Times

It is important to identify that response times relate to both in progress occurrences and dated occurrences. Many of our in-progress occurrences include assault, domestic disputes, disturb the peace and suspicious vehicles/persons. Officers respond to those calls as quickly and safely as they can. A quick response can often diffuse a situation or prevent an offence from occurring.

2019 Response Time Averages – Dispatch to Arrival Time		
Incident Type	# of Incidents	Time
Assault	223	6:26
Sexual Assault	59	4:26
Break and Enter	95	11:03
Domestic Dispute	210	4:36
Disturb the Peace	183	5:18
Motor Vehicle Collisions	734	6:06
Robbery	2	20:12
Suspicious Person	617	4:42
Suspicious Vehicle	109	4:08

In relation to time on calls, we continue to work with BGH in the area of mental health. We utilize a shared software program “HealthIM” in order to assist in reducing time at the emergency room. Reducing our time to 65 minutes in relation to mental health calls is a step in the right direction. The Brockville Police Service have also partnered with Lanark, Leeds and Grenville Mental Health and Addictions in order to have a front-line mental health worker alongside the police. This partnership allows the police to react quicker and sometimes before an incident leads to a mental health crisis. We also work closely with other community agencies such as CRISIS and the ACTT team. This partnership provides a better community response to those experiencing a mental health episode and it is always kept in mind that mental illness is not a crime.

2019 Call Time Averages – Arrival to Closing Time		
Incident Type	# of Incidents	Time
Mental Health	391	65:42
Noise Complaints	220	13:14
Impaired Drivers	19	86:55



## 2018 - 2020 Business Plan

We understood the challenge in setting an aggressive 2018-2020 Business Plan.

Our current plan is coming along, however, there is room for growth and improvement. Our work on illicit drugs has led to a number of arrests and charges related to outlaw motorcycle gangs and their networks. As with most crime, when one person is removed another steps into their place. The police are also challenged with the lack of deterrence most criminals carry now. The fear of incarceration no longer works for the career criminal. Partnering with our neighbours is one way to tackle a crime that has no boundaries.



Our work in relation to drugs pays dividends in the area of violence and property crimes. Educating the public in relation to crimes such as theft from vehicles assists in reducing the opportunity. Securing valuables and locking car doors is the first step in crime prevention. Working with groups such as downtown neighbourhood watch is another step the community can take in order to assist keeping their neighbourhood safe. In relation to violent offences, we have seen an increase of offenders carrying weapons and threatening police with weapons. We have also observed an increase in violence related to the illicit drug trade.

Our ability to engage with the community is a multifaceted approach. Community initiatives are often some of the easiest to become part of and engage with, however, the requirement to respond to emergency calls takes us away! Finding a balance of our communities needs and the response to crime often conflict with one another. Staffing shortages prevent us from fulfilling all the duties we strive to achieve, however, ensuring a safe community is something we work hard for. Traffic remains a day to day challenge. Distracted driving, speeding, loud mufflers and red light offences occur far too frequently. Traffic related issues are not generic to one area or another and often as we set up in one area, offences take place in another.



As we move forward we continue to work with the Police Services Board and the Association to provide a safe work environment for our staff. Employee wellness is paramount and a challenge! The creation of the peer support team, the introduction of a peer support canine and our Chaplain program are a few of internal processes being utilized by the Brockville Police. As we often face events that most run away from, employee wellness will always be a challenge.

We continue to work through our business plan and look forward to achieving some of the goals we have established.



## Facility

The Brockville Police Facility was first occupied in 1989. The facility was purpose built at that time and has held the test of time. As with any facility, there are expenses related to maintenance and or replacement. We work with our local service providers to keep costs low and our facility sustainable. Renovations were required in order to facilitate the growth of our civilian staff and despite some growing pains, our staff understand the value of the facility. As we move forward we will continue to maintain and update as required. If we were conducting a cost benefit analysis we would find that the cost of updating and maintaining is much less than a new facility.

## Information Technology



Technology in policing is making advances on a daily basis. Computer aided dispatch, encryption and radio advancements are some of the many challenges we face in the technology arena. Complex crimes conducted on-line, frauds and scams are challenges for our entire community. As criminal tech is advanced we are forced to follow suit. Balancing the response to technological crime, training and software solutions is a delicate balance. The fact will never change, fighting crime is expensive and challenging. This

being the case, we have a facility of staff ready to face the challenge.





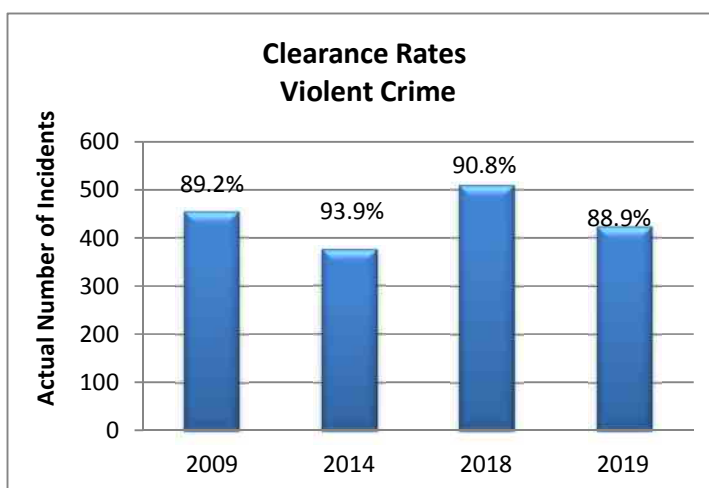
## Criminal Offences

The Brockville Police Service observed an increase in sexual offences in 2019. A collaborative effort with partner agencies such as Family and Children Services, Interval House, Sexual Assault Response Centre and the Brockville General Hospital assists with these difficult investigations. Victim Services of Leeds and Grenville and the Victim/Witness Assistance Program also assist in providing a valuable resource to victims of crime. We encourage all victims to come forward and with assistance from the above-named agencies, victims do have a voice! If you know someone or a person who may benefit from any of these services, we encourage you to reach out to them or contact your local police service who can put you in touch with the proper agency.

Violent offences including homicide and attempted homicide continue to occur in our

community. These types of calls are traumatic for families, the community and first responders. Investigations are lengthy and complex with a wide variety of resources being expended. We continue to see many of these types of offences relating to domestic situations and substance abuse issues. Despite continued efforts to tackle these issues this type of crime remains a community issue which will not be resolved by the police alone. The fact that many violent crime categories are down is positive, however, there is much more work to do. We need community support for addictions and substance abuse in order to offset some of our violent crime. We need support in homelessness and poverty in order to provide some people or families with a fighting chance. We need those who are currently involved in a violent relationship to know there is support and people here to help. With assistance from our partners we can defeat violent offences and with community support and our partners we can eradicate it.

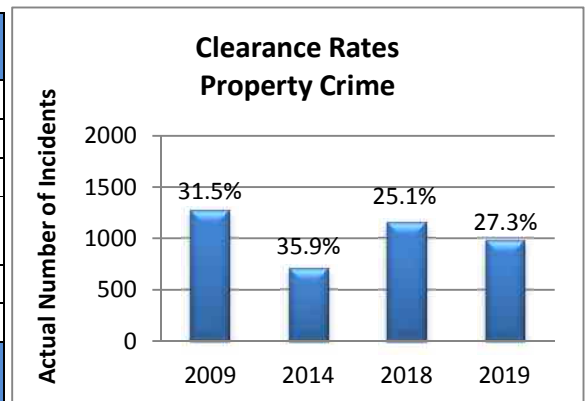
Violent Crime Statistics	2018	2019	+ / - Change
Murder / Attempt Murder	2	2	0
Sexual Assaults (including other sexual violations)	48	59	11
Assaults	262	223	-39
Robbery	8	2	-6
Criminal Harassment	90	68	-22
Utter Threats	92	64	-28
Other Violent Offences	8	6	-2
<b>Total Violent Crime Offences</b>	<b>510</b>	<b>424</b>	<b>-86</b>





Overall our property offences have reduced but the sheer volume indicates there is more work to be done. Crimes of opportunity include theft from unlocked vehicles. Our proximity to Highway 401 also attracts travelling crime rings for the purpose of fraud and theft. Many of our break and enters and possession of stolen property offences have a direct correlation to drugs and addiction issues.

Property Crime Statistics	2018	2019	+ / - Change
Arson	1	4	3
Break & Enter	125	95	-30
Theft	613	505	-108
Possession of Stolen Goods	18	17	-1
Fraud	159	154	-5
Mischief	237	206	-31
<b>Total Property Crime Offences</b>	<b>1,153</b>	<b>981</b>	<b>-172</b>



The prevalence of Crystal Methamphetamine in our community and overdoses related to fentanyl is concerning. Addiction and substance abuse fuel the proliferation of drugs in our community. We continue to tackle the issue of addiction, drug possession and drug trafficking. We need to eliminate each of them individually which will have a positive impact community wide. This is no easy task, but we will continue our efforts in drug enforcement.

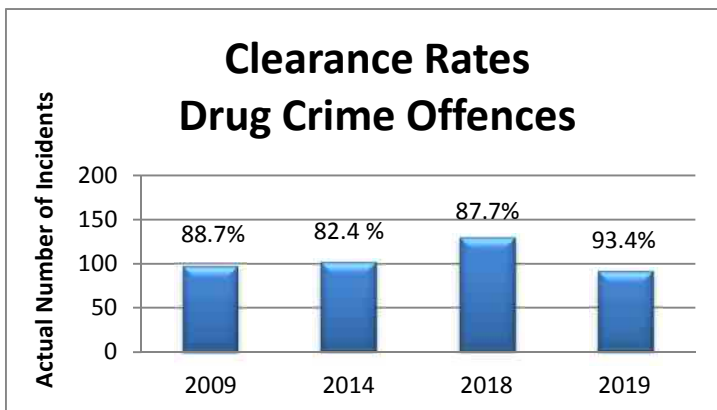




### Joint Forces

The Brockville Police Service works closely with our law enforcement partners. This relationship extends to Canada Border Services, RCMP, Canada Revenue Agency, Ministry of Transportation, OPP, Kingston Police, Biker Enforcement Unit, Ottawa Police, Gananoque Police and Smiths Falls Police to name a few. In 2019 we observed an increase in Outlaw Motorcycle Gang related offences. A number of the above noted agencies assisted as we dismantled the local Outlaws Motorcycle Club and their puppet clubs the Crooked Clan MC, The Private Army MC and the Dead Eyes Crew MC. Criminal charges and prosecution started in 2019 will carry on into 2020. We will continue to share vital intelligence and a partnership with our Joint Forces partners.

Drug Crime Statistics	2018	2019	+ / - Change
Possession:			
Heroin	1	3	2
Cocaine	15	12	-3
Other Controlled Substance	25	19	-6
Cannabis	41	0	-41
Methamphetamine (Crystal Meth)	32	32	0
Methylenedioxyamphetamine (Ecstasy)	1	2	1
Illicit or over 30g Dried Cannabis by an Adult	1	6	5
Trafficking:			
Heroin	2	2	0
Cocaine	3	10	7
Other Controlled Substance	5	3	-2
Cannabis	2	0	-2
Production Cannabis	2	0	-2
Products - Other Controlled Drug	0	1	1
Obtain, offer to obtain, alter cannabis	0	1	1
<b>Total Drug Crime Offences</b>	<b>130</b>	<b>91</b>	<b>39</b>





## Other Criminal Code Crimes

An overall increase was observed in the area of other criminal code offences. The most dramatic increases are related to failing to attend court and bail violations. A flagrant disregard for judicial orders and the systems failure to deter such activity have led to increases starting as far back as 2016. Police are repeatedly arresting the same people over and over in relation to breach of bail. Until the system returns to a deterrence-based process, we will continue to see offenders repeatedly breach their conditions. A reduction in probation violations is a positive step forward and this can be attributed to the work of our community's probation services. Establishing achievable release/probation conditions for an offender is a recipe for success.

Disturbing the peace continues to trend upwards in our community. The increase is sharply related to homelessness, substance abuse and domestic related occurrences. Often officers are able to identify an underlying issue while responding to a disturbance call for service.

We continue to work with our partner agencies and believe an increase in available community resources will lead to a decrease on other criminal code offences.

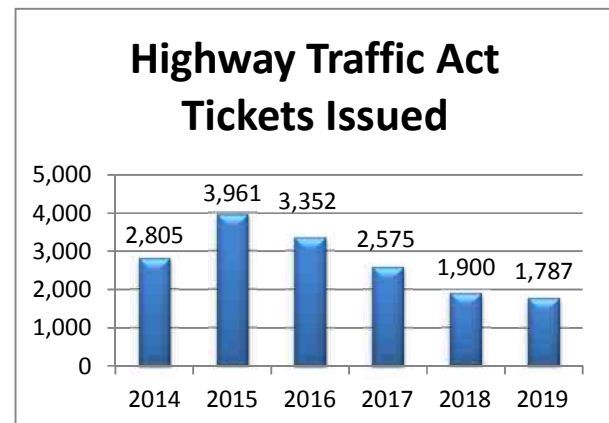
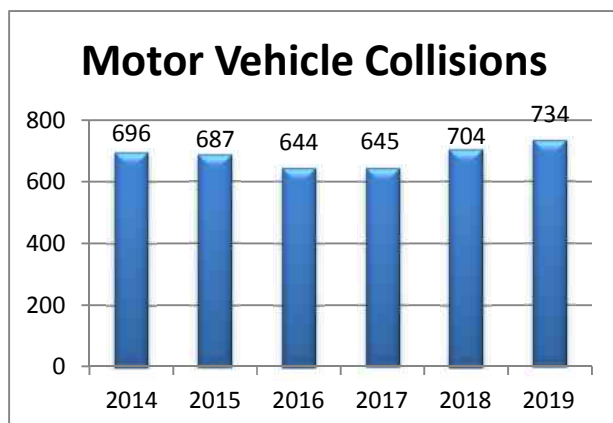
Other Criminal Code Statistics	2018	2019	+ / - Change
Possess Firearm While Prohibited	5	3	-2
Bail Violations	217	291	74
Counterfeit Money	28	35	7
Disturb to Peace	176	183	7
Indecent Acts	4	4	0
Child Pornography	2	10	8
Public Morals	5	0	-5
Obstruct Public Peace Officer	6	1	-5
Prisoner Unlawfully at Large	11	13	2
Trespass at Night	2	5	3
Fail to Attend Court	82	118	36
Breach of Probation	114	71	-43
Bribery / Perjury	7	5	-2
Other Criminal Code	24	27	3
<b>Total Other Criminal Code</b>	<b>683</b>	<b>766</b>	<b>83</b>



**Traffic**

The Brockville Police Service laid less tickets in 2019 than they did in 2018. We continue to do more with less and as a result some areas are not receiving the attention they deserve. As police attention is diverted to areas such as mental health, we see a decrease in other areas such as traffic enforcement. We continue to struggle with balancing the need for traffic enforcement and response to crime. Traffic in the Brockville Community is one of the highest ranked issues identified in the Business Plan but becomes a lower priority when emergency calls for service take priority. Officers are often called off of traffic duty to respond to calls for service. The main traffic issues identified are speeding, aggressive driving, distracted driving, loud mufflers and red-light violations. Setting up discreetly in a marked police vehicle proves to be a difficult task as people see the police car before the police see the offending vehicle. On a positive note we do have each police vehicle equipped with moving radar for speeding offences and continue to utilize the City of Brockville’s speed signs. Traffic initiatives by platoons for various offences also assists in combatting traffic related issues. The municipality is also working on traffic calming initiatives which will benefit the community. There is more work to be done!

Driving Offences Statistics	2018	2019	+ / - Change
Dangerous Operation	3	4	1
Dangerous Operation – Evading Police	2	3	1
Impaired Operation (Alcohol Over .08)	20	19	-1
Operation while Impaired (Alcohol/Drugs)	0	6	6
Impaired Operation (Drugs)	1	0	-1
Fail to Provide Breath Sample	4	0	-4
Fail to Provide Blood Sample	1	1	0
Fail to Remain	0	1	1
Driving While Prohibited	7	5	-2
Fail to Stop for Police	3	0	-3
Careless Driving	3	0	-3
<b>Total Driving Offences</b>	<b>44</b>	<b>39</b>	<b>-5</b>





## Public Complaints

Type	2018	2019	+ / - Change
Total Complaints	5	18	13
Unsubstantiated	2	4	2
Substantiated	0	0	0
Withdrawn	0	0	0
Pending	0	1	1
Resolved	3	0	-3
OIPRD Screened (New 2019)	N/A	13	13

Police service members are accountable to the public. The Office of the Independent Police Review Director (OIPRD) and the Special Investigations Unit (SIU) are two of the independent agencies assigned to investigate police service policies or members. The Brockville Police Service and their members are mandated by rules and regulations as set out in the Police Services Act of Ontario. Complaints regarding police conduct must be forwarded to the OIPRD unless it involved serious injury or sexual assault which then must be forwarded to the SIU. External review of police conduct allows an impartial and transparent system to investigate alleged police misconduct.

## Use of Force

Use of Force	2018	2019	+ / - Change
Firearm			
Discharged	0	1	1
Pointed at a Person	2	11	9
Drawn	7	3	-4
Conducted Energy Weapon			
Discharged	3	7	4
Drawn	15	9	-6
Aerosol Weapon	0	0	0
Empty Hand Techniques			
Hard	3	1	-2
Soft	7	1	-6



The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.

Police officers are required by legislation to submit a use of force report when force is used. These reports are reviewed by use of force instructors in order to identify any issues and ensure training and policies are being followed. The Brockville Police Emergency Response Team is often activated in order to assist with search warrants and high risk arrests. During the year 2019 officers more frequently encountered armed persons. The weapons ranged from edged weapons to firearms and everything in between. Officers training and tactical communication brought many of these encounters to a peaceful resolution.